

A quick introduction to **NHBC Buildmark**

What is Buildmark?

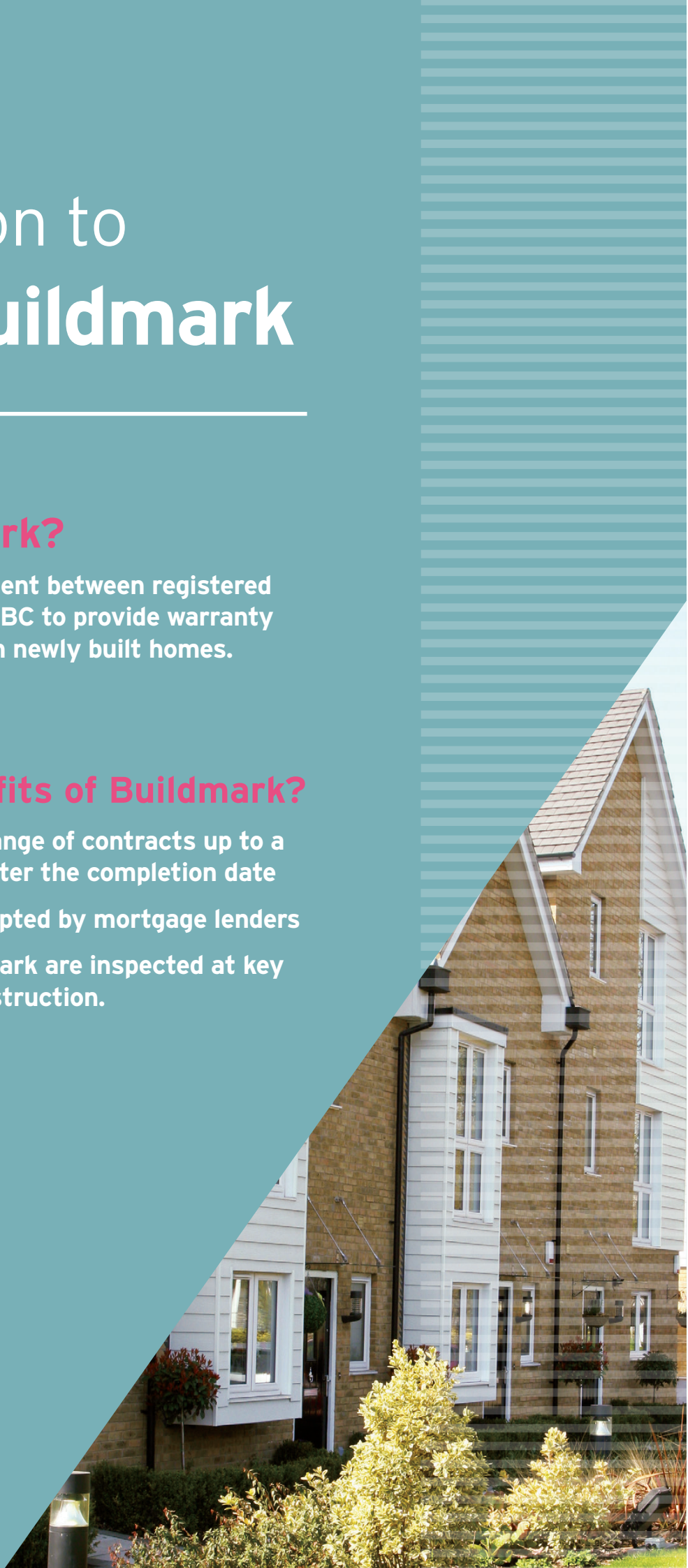
Buildmark is a joint agreement between registered builders/developers and NHBC to provide warranty and insurance protection on newly built homes.

What are the benefits of Buildmark?

- Cover starts from exchange of contracts up to a maximum of 10 years after the completion date
- It's recognised and accepted by mortgage lenders
- New homes with Buildmark are inspected at key stages during their construction.



Raising Standards. Protecting Homeowners





Why do builders choose NHBC?

We have unrivalled technical expertise gained from over 80 years experience of inspecting new homes.

What you can expect

Buying a home is generally the largest investment people make and Buildmark provides warranty and insurance protection to newly built or converted homes. The following cover is provided, subject to financial limits:

- Insurance protection if your deposit is lost as a result of your builder becoming insolvent, leaving you unable to complete the purchase of your home
- Two-year post-completion builder warranty, supported by an NHBC dispute resolution service and guarantee
- Following this, NHBC provide an eight-year insurance policy (years 3-10), for damage to your home resulting from failure to build certain parts to the NHBC Requirements.

Like any insurance policy, there are exclusions, including:

- Storms, fire or flood (separate home insurance should be purchased to cover these events)
- Wear and tear, neglect and failure to do proper maintenance
- Changes in colour, texture or staining of external finishes
- Any additional work done to the property after the completion date that is not as a result of the responsibilities of the builder or NHBC under Buildmark.

NOTE: Check the policy documents for specific details about the cover, conditions and exclusions that apply.

Visit www.nhbc.co.uk
or call **0344 633 1000**
and ask for 'Customer Services'.

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